

KING ARTHUR BAKING COMPANY

# 2023 Impact Report

Our 2023 Impact Report is a testament to our commitment to transforming food and agriculture systems: promoting regeneration and equity from seed to the table. We take pride in our holistic approach, centered around the influential and potent force of baking, as we actively strive for positive change that benefits both people and the planet.

Our efforts start with the critical step of listening to and learning from our stakeholders. We focus on vendors and partners with whom we have shared values: farmers at the forefront of regenerative growing practices, and manufacturers who shatter barriers to inclusive employment. At the core of our efforts are our exceptional Employee-Owners. With every encounter and every bake, they create a culture of belonging where every individual can flourish. To them and all of our stakeholders, we express gratitude for their dedication and care as we embrace the transformative power of baking. Together, we foster an inclusive world where everybody has a place at the table. We celebrate the accomplishments of 2023 and remain accountable for the work yet to be done.

#### Let Good Rise

KAREN COLBERG Chief Executive Officer
SUZANNE MCDOWELL Vice President of Corporate Social Responsibility and Sustainability





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# Our Impact

As bakers, we know that everything we put into our craft matters. But it goes much deeper than producing premium ingredients and creating thoughtful recipes. In fact, it stretches well beyond our walls. It includes making planet-forward, people-positive business decisions that benefit all of us, and all who will come after us. It includes listening, learning, growing. Bake after bake, day after day.

From pursuing regenerative farming practices to supporting historically underserved communities and so much more, we are committing ourselves to bettering the world of baking. And we invite everyone into the kitchen to join us. **Because together, we'll let good rise.** 

## Vision, Mission, Values



## **Our Vision**

To inspire and share the joy of baking, building stronger and healthier communities.



## **Our Mission**

To create and deliver superior products and knowledge so that consumers experience the joy and passion of baking all informed by our values as a 100% employee-owned benefit corporation.



## **Our Values**

To always ground our work in Quality, Community, Employee-Ownership, Passion, and Stewardship.



# For People

#### A CULTURE OF BELONGING

Baking is both personal and communal. It's a legacy of family traditions, evolutions, and, most of all, love. At King Arthur Baking Company, we believe that baking is for all, yet we recognize the exclusion and disregard many underserved communities have faced. That's why we are committed to taking measurable steps toward making the world of baking inclusive and truly open to all.

# Our 2030 Commitments for People



## **Employee-Owners**

Create a culture in which all employee-owners feel welcomed, respected, and valued



## **Bakers**

Build a world of baking that is inclusive and truly open to all



## **Suppliers**

Sustainably source 100% of key ingredients and maximize supplier diversity



## Communities

Generate opportunity, advance equity, and enhance food justice in our communities

#### **FOR PEOPLE**

## **Employee-Owners**

#### **OUR 2030 COMMITMENT**

Create a culture in which all employee-owners feel welcomed, respected, and valued

#### **DEMOGRAPHICS\***

\* Metrics are self-reported

64%

Workforce comprised of women

43%

Board of Directors who are women

45%

Senior leaders who are women

Best Places to Work in Vermont since 2006

29%

Board of Directors who are Black, Indigenous, People of Color 2%

Workforce comprised of Black, Indigenous, People of Color 9%

Senior leaders who are Black, Indigenous, People of Color

#### VOLUNTEERING

246

Employee-Owners Volunteered

4,682

Total Volunteer Hours

49

Employee-Owners reached 40 max Volunteer Hours

#### **EMPLOYEE MATCH**

\$8,028

A benefit for all year-round employees, King Arthur matches personal donations, up to \$250 per year, to nonprofit organizations

## WELLNESS INCENTIVES

\$82,254

Earned by Employee-Owners participating in the Wellness Incentive Program

**223** 

Employee-Owners participated

## EMPLOYEE PERKS & DISCOUNTS

2

Free loaves of bread every month

1

Free bag of flour every month

40%

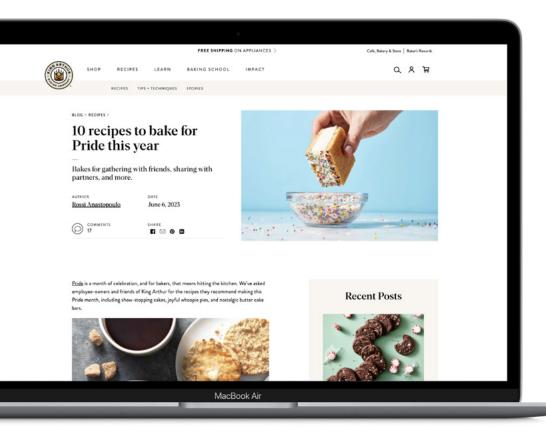
Discount off regularly priced items at retail

## **Employee-Owners**

### **PRISM**

An internal belonging group (employee resource) open to all employee-owners, working to affect positive change and increase awareness of the King Arthur LGBTQ+ community, internally and externally.

We asked employee-owners and friends of King Arthur for the recipes they recommend making for Pride month, including show-stopping cakes, joyful whoopie pies, and nostalgic butter cake bars.





## Bakers

#### **OUR 2030 COMMITMENT**

Build a world of baking that is inclusive and truly open to all

As the go-to baking authority, we must approach content with a broad lens.

- Represent a varied landscape of baking and bakers including identities, abilities, recipes, and ideas
- Develop a more diversified and inclusive audience in a way that is true to who we are as a baking company
- > Ensure all bakers feel welcome & connected

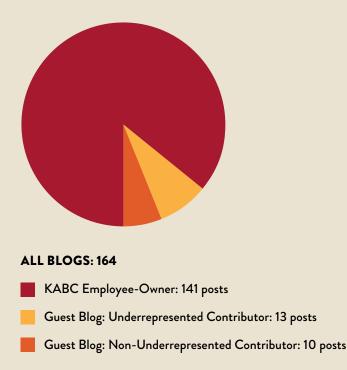
## **Diversification of Content & Contributors**

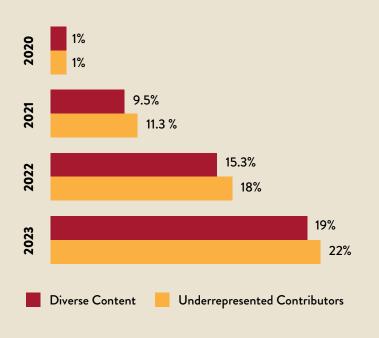
#### **BLOGS** FY23

**GOAL:** 50% of guest blogs from underrepresented contributors **RESULT:** 57% of guest blogs from underrepresented contributors

#### **RECIPES FY23**

**GOAL:** 6 new contributors from underrepresented backgrounds **RESULT:** 11 new contributors from underrepresented backgrounds





# Celebrating Inclusive World of Baking



# Our bakers told us about their baking heroes to celebrate Women's History Month.





This week, King Arthur test kitchen baker Molly Marzalek-Kelly pays homage to PJ Hamel.

While PJ Hamel may not be a household name, she is well-known within the baking community, especially at KAB, PJ makes baking accessible to everyone. She understands that many people feel intimidated by baking and tries to remove that fear. She emphasizes the joy and emotional connection that baking can bring and encourages bakers to share their creations with others.





This week, King Arthur test kitchen baker Melanie Wanders pays homage to En Ming Hsu.

"En-Ming Hsu is an incredibly inspiring figure in the baking and confectionery world. Her meticulous attention to detail and pursuit of perfection are qualities that are highly valued in the field. It's impressive that she has been able to achieve such high standards while maintaining an air of elegance and grace in her world."

## Women's History Month we asked our bakers to tell us about their



This week, King Arthur Editorial Coordinator Tatiana Bautista pays homage to Yvonne Chen.

"Yvonne Chen, author of The 65' Bread Doctor, changed the game when she popularized the tangzhong technique. It's the backbone to so many Chinese bakery breads I grew up, but it's also a secret weapon in cinnamon rolls and everyday sandwich breads. Nothing beats ripping into that fluffy crumb — my baking wouldn't be the same without Yvonne's contributions?

#### Pride



Earl Grey Cake with Fresh Raspberry Whipped Cream

overlaps with the queer experience; it is an authentic, creative expression with the power to build and heal our community. "

"Baking naturally

 Nima Etemadi, contributor and co-founder of Cake Life Bake Shop.

LEARN MORE

## Recipes and baking can connect us to our heritage

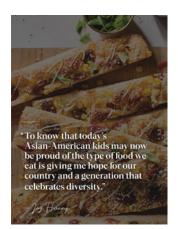


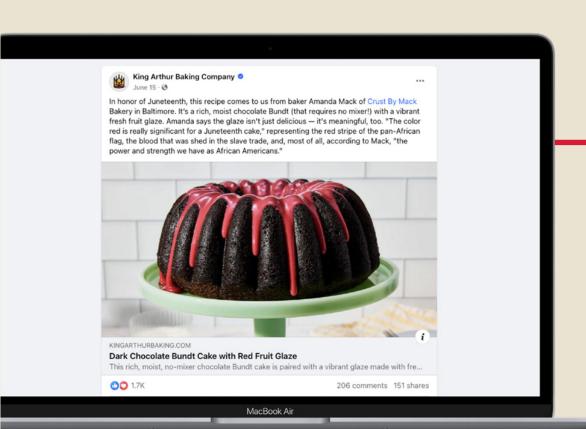
TATIANA BAUTISTA @TATBAUTISTA



JOY HUANG

@JOYOSITY





A Dark Chocolate Bundt Cake with Red Fruit Glaze from Amanda Mack in honor of Juneteenth.



**FOR PEOPLE** 

# Wholesale & Retail Customers

#### **OUR 2030 COMMITMENT**

Partner to create a positive impact in our communities

## **TVS**

TVS is a contract manufacturer that now blends, fills, and packs a large variety of baking mixes and flour blends for King Arthur. Founded in 1967, their mission is to provide quality employment, job training and residential & community services to individuals with disabilities and other barriers to employment.

LEARN MORE

#### **2023 WHOLESALE CLOSEOUT SALES**

Our closeout sales and donations help keep product out of landfills and benefit local communities.

**6,602** cases

#### 2023 BAKERY FOOD SERVICE CUSTOMER DONATIONS

**123,575** lbs



## Suppliers

#### **OUR 2030 COMMITMENT**

100% of key ingredients will be sustainably sourced and supplier diversity will be maximized

## In 2023, we updated our Food Philosophy



#### **OUR FLOUR**

As a baking company, flour is our most important ingredient, and we hold our flours to a specific set of quality standards. Our flour is never bleached or bromated, and we strive for the strictest milling standards in the industry.



#### LEADING REGENERATIVE AGRICULTURE

Given that the heart of our business is flour, it only makes sense that we think critically as a company about wheat and how it can be grown, harvested, and milled in accordance with our values. A regenerative future is one where farmers - at all scales of production - are economically viable and able to invest in practices that restore and sustain the health of the soil, water, and ecosystems upon which the fertility and productivity of the land have always depended. That's why by 2030, 100% of King Arthur flour will be sourced from regeneratively grown wheat-only the beginning of our regenerative journey.



#### OUR INGREDIENTS

We are building a responsible sourcing strategy for eight ingredients that we either use in significant quantities or know have challenges surrounding sustainable and ethical sourcing: cocoa, sugar, rice flour, tapioca, potato starch, vanilla, cinnamon, and palm oil.

In addition to our focus on responsible sourcing, we are committed to providing products with clean ingredients, which means there's a lot you won't find in our food. We have a list of more than 200 ingredients that we don't use in our products or recipes.



#### **NON-GMO**

We know GMOs have led to an increase in monocultural farming practices. This type of farming negatively impacts soil health and increases the need for pesticides, which is our primary reason for not supporting the use of GMOs.

All King Arthur brand products are made without the use of genetically modified ingredients. Many of our products are also verified by the Non-GMO Project and carry the Non-GMO Project Verification seal.

Some of our ingredients are sourced non-GMO, which still means the ingredient itself is not a genetically modified organism, however, GMOs may have been used in the production of the ingredients. For example, while the dairy we use in our products is non-GMO, it is likely that the feed given to the cattle is genetically modified.

# Community

#### **OUR 2030 COMMITMENT**

Generate opportunity, advance equity, and enhance food justice in our communities

We believe that everyone deserves the right to grow, sell, buy, and eat nourishing, culturally relevant food.



## **Food Justice Pillars**



#### **Food Access**

We're removing systemic barriers that prevent everyone from accessing nourishing foods.



#### **Building Soil Health**

We're committed to planetforward farming practices that prioritize soil health as a tool to mitigate climate change.



#### **Economic Opportunity**

We're addressing social inequities within the food and agriculture systems to ensure safe, sustainable jobs.

## **Partnering for Food Justice**

Transforming our food systems to be more accessible, regenerative and just.



King Arthur Baking is a proud Hunger Action Partner of Conscious Alliance! Through our product donations and their rockstar ability to move food to families in need, together we have distributed thousands of pounds of flour across the country. King Arthur donated 105,260 lbs of food providing 105,260 meals to families in need.





### Regenerate America

Our friends at Regenerate America are elevating the voices of farmers and ranchers demanding that the 2023 Farm Bill shift resources and support toward regenerative agriculture. Through the widespread adoption of regenerative agriculture, we can bring prosperity to farming communities for this generation and generations to come, while improving food and water security, and strengthening our climate resilience.

### **Hot Bread Kitchen**

We began partnering with Hot Bread Kitchen in 2015, when we teamed up to increase access to quality food in the Harlem community. Today, we continue to support their work creating economic opportunity for immigrant women and people of color in the food industry in New York City. We were proud to be an honoree at their FÊTE FOR 15: BREADWINNERS BENEFIT in 2023.



## **Rising Partners**

Our grant recipients receive a three-year grant agreement to provide predictable financial support, mission elevation, and engagement opportunities.

- ➤ FoodCorps
- > Hot Bread Kitchen
- > Hunger Free Vermont
- > JAG Productions
- Northeast Organic Farming Association of Vermont
- > Outright Vermont
- > Project Potluck

- > Sweet Potato Comfort Pie
- > The Upper Valley Haven
- > Vermont Professionals of Color Network
- > Vital Communities
- > Viva Farms
- > Washington State University Breadlab
- > Willing Hands





I DIDN'T WAKE UP LOVING TO BAKE PIE. IT TOOK DECADES BEFORE I COULD ACTUALLY HEAR THE CALLING FROM WHAT I CONSIDER TO BE THE SACRED DESSERT OF BLACK CULTURE: THE SWEET POTATO PIE. NOW IT'S MY MISSION AND MINISTRY.

#### **ROSE MCGEE**

Founder, Sweet Potato Comfort Pie

## **Community Outreach**

Building community through baking.









#### **Bake for Good**

Our free, STEM-based program that teaches kids how to bake bread and encourages them to share a loaf

- Over 50,000 kids taught in 2023
- Partnering with FoodCorps, C-CAP, Edible Schoolyard NYC

READ MORE

#### For Goodness Bakes

We continued this initiative to support bakeries building community across the country

- Fresh Brothers
- Bub and Grandma's
- Crema Artisan Bakers
- Furbish Brew and Eats
- Larder Baking Co.

READ MORE

#### **Bake Truck**

Traveling to community events to spread the joy of baking and raise awareness and collect donations for local organizations

Chocolate Chip Oatmeal Cookies are the Truck's specialty.

GET RECIPE

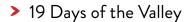


Our STEM-based program taught over 50,000 kids how to bake bread from scratch this year.

## **Local Community**

Positively impacting the communities where we do business.

Employee-owners at our locations in Vermont and Washington allocate philanthropic dollars to nonprofit partners that serve our local communities.



- > The Family Place
- NOFA-VT
- Pride Center of Vermont
- > The Upper Valley Haven
- > Upper Valley Trails Alliance
- Vermont Youth Conservation Corps
- Viva Farms
- > Willing Hands
- > WISF





Recovers would-be-wasted ingredients from farms, restaurants, grocery stores, and wholesalers, and delivers this nutritious food to 30,000 individuals each year. King Arthur delivers about 300 pounds of fresh bread to Willing Hands each week, and you'll often find our employee-owners out gleaning berries, apples, or veggies with the team.



King Arthur hosted Climate Farmer Stories, a new multimedia exhibit created by Vital Communities. The exhibit shared the stories and portraits of 13 Upper Valley farmers who are using farming methods that mitigate and adapt to climate change, support healthy soil and ecosystems, and build food security and community resilience.



## Community Pizza Nights

Enjoy pizza fresh out of our wood-fired ovens in Vermont and Washington to support local nonprofits.



COMMUNITY PIZZA NIGHT TURNS A DELICIOUS, CROWD-PLEASING MEAL INTO A FORCE FOR GOOD IN OUR COMMUNITIES

**AMBER EISLER**Director of Baking School





Member since 2014. We are committed to being a force for good on this planet.

### 1% of Gross Sales

from our Whole Wheat flours donated

\$137,290

Donated in FY23

\$1,272,080

Donated since 2014







# For Planet

#### A CLIMATE OF CHANGE

At King Arthur Baking Company, our love of the land is deeply connected to our passion for baking. And we make business decisions that center on both. We are committed to being a force for good on this planet, from the soil that nurtures our wheat to the renewable energy that powers our operations. Not just for our bottom line, but for the wellbeing of everyone on this earth.

## Our 2030 Commitments for Planet



## Regenerative Agriculture

Lead in regenerative agriculture with 100% of flour milled from regeneratively grown wheat



## **Emissions Reductions**

Use 100% renewable power at all King Arthur Baking facilities and reduce supply chain greenhouse gas emissions by 30%



## **Zero Waste**

Reduce waste generation, responsibly recycle and compost, and strive for zero waste to landfill



## Sustainable Packaging

Develop all packaging to include 100% deforestation-free fibers and a minimum of 50% post-consumer recycled content

**FOR PLANET** 

## Regenerative Agriculture

#### **OUR 2030 COMMITMENT**

Lead in regenerative agriculture with 100% of flour milled from regeneratively grown wheat



## The Power of Regeneration







CREATES RESILIENT ECOSYSTEM



ENSURES FARMER WELL-BEING



FOSTERS BIODIVERSITY



SEQUESTERS CARBON



TRANSFORMING OUR AGRICULTURE SYSTEM

#### **FARMERS**

Working with wheat growers and mills to implement and advance regenerative agriculture principles

#### **ADVOCACY**

Supporting the advancement of regenerative agriculture research, education and public policy

#### MARKET DEVELOPMENT

Creating a resilient, regenerative wheat supply chain through market development

#### **CONSUMERS**

Increasing consumer awareness and building a regenerative-forward product portfolio



## Mill Programs and Partnerships







#### **Farmer Direct Foods**

- Producing our White Whole
   Wheat flour regeneratively with
   a focus on soil health and water
   conservation.
- 1,200 acres

#### **Ardent Mills**

- Partnering on regenerative agriculture project designed to strengthen the soil ecosystem and help producers improve their farms' productivity and profitability.
- 10,000 acres

### **Panhandle Milling**

- Partnering to create programs to help growers transition to regenerative practices by providing technical assistance and support.
- 3,000 acres (target)

## **Transitioning Supply Chains**

We support farmers both inside and outside our supply chain making the transition to regenerative practices.

#### KING ARTHUR FARMER ENGAGEMENT PROGRAM

Developed recommendations for regenerative wheat farm practices, outcome metrics, and program design elements that support farmers to make changes.

#### NORTH DAKOTA TRUSTED ADVISOR PARTNERSHIP

Co-investing in a train-the-trainer model to accelerate the transition to soil health focused practices for 360 growers representing more than 1 million acres.

# **Emissions Reduction**

#### **OUR 2030 COMMITMENT**

Use 100% renewable power at all King Arthur Baking facilities and reduce supply chain greenhouse gas emissions by 30%

### King Arthur's Greenhouse Gas Footprint

(in metric tons carbon dioxide equivalent)

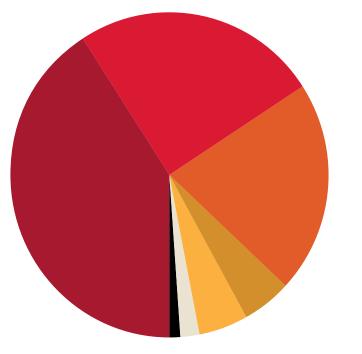
	FY22	FY23
Scope 1	400	360
Scope 2	560	580
Scope 3	299,000	315,000
Total	300,000	316,000

In FY22 and FY23, we conducted a more comprehensive GHG inventory including Scopes 1, 2, and 3.\*

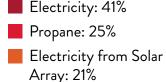
Although our GHG footprint increased from FY22 to FY23, our GHG emissions intensity (a measure of emissions produced per ton of product manufactured) decreased by 5%

\*Some Scope 3 categories were excluded from the analysis due to limited data availability or not being applicable to King Arthur, including Categories 8, 9, 10, 13, and 15

### FY23 Scope 1 & 2 Emissions Breakdown



- > Scope 1 & 2 emissions are a small portion of our footprint because we do not own many production facilities or vehicles.
- > Scope 1 & 2 emissions slightly decreased from FY22 to FY23 (-1%) and we are working toward significant reductions. For example, we are converting to electric ovens in our baking school.
- King Arthur is the sole off-taker of a solar array system with Green Mountain Power

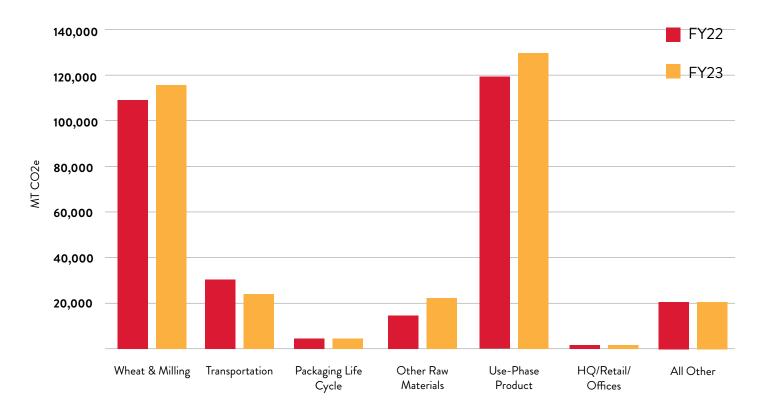






### Emissions by Life Cycle Phase, FY22 vs. FY23 (MT CO2e)

Our biggest emissions hotspots are the wheat and milling phase and the use-phase. We purchased significantly more wheat volume in FY23 vs FY22, which is why we saw an increase in emissions in both of these categories. We are focusing our efforts on supply chain reductions, where we have control, before diving into ways to reduce use-phase emissions with consumers. The majority of emissions in the use-phase occur indirectly during the baking process.



### Reducing our Freight Emissions

We are working to improve our load utilization and decrease amount of LTL shipments – we recognize this is an opportunity for us to increase our efficiency and reduce emissions.

We are increasing our engagement in <u>EPA</u> <u>SmartWay</u> to help us select more efficient carriers moving forward.



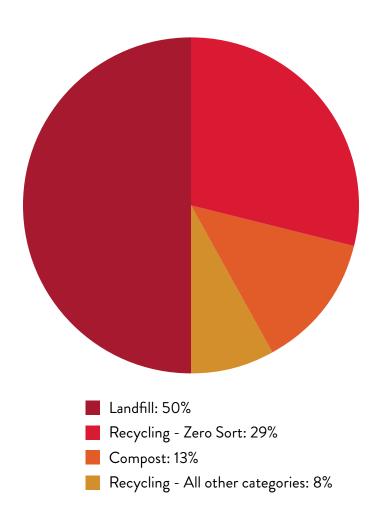
## **Zero Waste**

#### **OUR 2030 COMMITMENT**

Reduce waste generation, responsibly recycle and compost, and strive for zero waste to landfill

In FY23, we conducted the first inventory of all packaging used at our mills and wholesale business. This inventory will be used to track progress toward our 2030 commitments.

FY23 Waste Category (Tons)





BY MINIMIZING PLASTIC
FILL IN OUR FULFILLMENT
CENTER, WE'VE NOT ONLY
REDUCED WASTE BUT ALSO
MADE A SIGNIFICANT IMPACT
ON OUR ENVIRONMENTAL
FOOTPRINT, DEMONSTRATING
OUR COMMITMENT TO
SUSTAINABLE PRACTICES AND
A GREENER FUTURE.

#### ANA GALLO

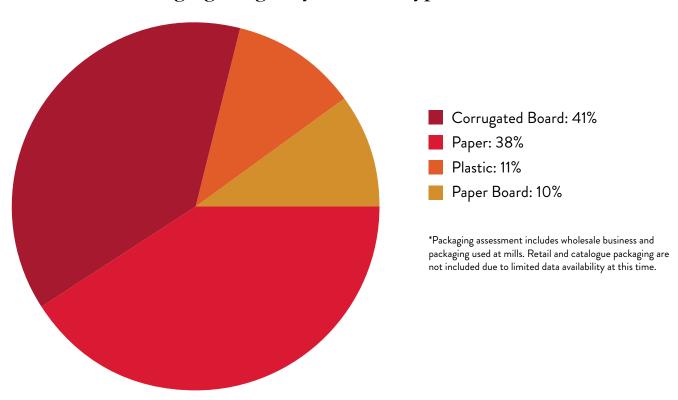
Distribution Operations Manager

# Sustainable Packaging

#### **OUR 2030 COMMITMENT**

Develop all packaging to include 100% deforestation-free fibers and a minimum of 50% post-consumer recycled content

#### FY23 Total Packaging Weight by Material Type (MT)\*



- Over 98% of packaging assessed is recyclable. Of that, almost all is widely recyclable. Our High Density Polyethylene (HDPE) pouches (5% of our total packaging weight) are recyclable through in-store drop off programs.
- > Corrugated board and paper\* make up most of King Arthur's assessed packaging footprint. Plastic is a very small portion.
- > Of the total weight of fiber packaging purchased and assessed in FY23, 39% has Sustainable Forestry Initiative (SFI) certification, 2% has the Forest Stewardship Council (FSC) certification.
- 40% of KAB's packaging is recycled content, either post-industrial recycled (PIR) or post-consumer recycled (PCR)





#### **ADVOCATING FOR FOOD JUSTICE**

At King Arthur Baking Company, we're working to transform our food systems to be more accessible, regenerative and just. Because we believe that everyone deserves the right to grow, sell, buy, and eat nourishing, culturally relevant food.

# Movement Building

#### **OUR 2030 COMMITMENT**

Advocating for systemic change that prioritizes soil health as a tool to mitigate climate change.

## We must act now to safeguard our soil

By 2050, 90% of Earth's topsoil could be jeopardized due to accelerated soil erosion and land degradation from industrial farming practices.\*



## 2023 Farm Bill

This omnibus bill provides the policy and legal frameworks that make up our food and agricultural systems. Along with our partners, we helped introduce 5 marker bills to congress:

- Soil CARE Act (H.R.5951/ S. 3023)
- Food Supply Chain Capacity and Resiliency Act (H.R. 4873)
- Increasing Land Access, Security, and Opportunities Act (H.R.3955/S.2340),
- Fair Credit for Farmers Act (H.R.5296/ S.2668),
- Peer Learning for Agriculture Conservation Education (PLACE) Act



### National Young Farmers Coalition PLACE Fellowship

In March 2023, King Arthur Baking sponsored a fly-in to Washington D.C. so a group of young farmers from across the country could come together to lobby Congress for equitable climate action and land access in the 2023 Farm Bill.



## Responsible Business USA 2023

King Arthur Baking attended Responsible Business USA 2023 in New York City with 600+ CEOs and business leaders from America's most innovative, responsible brands to discuss how to shape the future of business and lead the sustainable revolution.

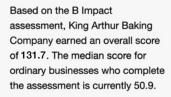


# Measuring Progress: B Impact Assessment



As a certified B Corporation, we've been transparently measuring our impact on people and the planet against rigorous standards since 2007.

## **Overall B Impact Score**





#### Previous five certified scores

**2023:** 131.7\*

2022: 123.7

2019: 122.5

**2016:** 116.6

2014: 107.6

\*Not verified by B Lab

### Founding Member of Vermont B Corp Collective

Established in April 2023, the Vermont B Corp Collective is a community of Certified B Corps based in Vermont. Together we engage, connect, and foster collaboration among our businesses, our employees, and the greater community to drive positive social and environmental impact. We share a mission to work together to ensure our people and planet thrive by using Business as a Force for Good.





# **Looking Ahead**

## FY24 Company Goals





NURTURE CULTURE OF PERFORMANCE AND BELONGING



### **Drive Our Growth**

MAKE PLANET-FORWARD, PEOPLE-POSITIVE DECISIONS
THAT BENEFIT ALL STAKEHOLDERS



## **Inspire Baking**

CONNECT CONSUMERS TO SUSTAINABILITY EFFORTS AND DEEPEN FARMER ENGAGEMENT

66

As a Benefit Corporation, our directors and officers upheld and acted in accordance with Vermont standards. We use the B Lab Impact Assessment to measure our public benefit. We're proud of the progress we've made in the past year and as we look to 2024, we will continue to hold ourselves accountable to our 2030 Commitments through transparency and open communication with our employee-owners, customers and fellow bakers.



At King Arthur Baking Company, we believe in the power of baking to make a difference — for people and the planet.